

# The Creative Gardens 'In Bloom Card'

## Terms & Conditions

The In Bloom Card Terms & Conditions are listed below, including our Data Protection statement. If you have any questions about these In Bloom Card Terms & Conditions please email us at [InBloomCard@creativegardens.net](mailto:InBloomCard@creativegardens.net). Please remove and sign your card immediately, then bring it to either garden centre to be activated, and start collecting your points immediately.

### Data Protection Statement

We would like to assure you that your information will never be shared with any other companies or organisations. We, with your permission intend to use your details from the application form, plus details on how you use your In Bloom Card and what you buy in our stores, to:

- Help manage the Creative Gardens In Bloom Card and improve the way we run it
- Contact you with offers and information about products and services of interest to you, including our regular mailings unless you indicate otherwise.

### The Scheme

1. The Creative Gardens In Bloom Card cards are issued by and remain the property of Donaghadee Garden Centre LTD which reserves the right, at any time without notice, to: (a) terminate the scheme; (b) decline to issue In Bloom Cards; (c) alter the rate at which points are collected and (d) on reasonable grounds, withdraw or cancel In Bloom Card cards, or points collected, or to alter or amend the conditions of operation of the Creative Gardens In Bloom Card scheme. Reasonable grounds include (i) any abuse or attempted abuse of the scheme, or (ii) any use or attempted use of an In Bloom Card, or points in a manner which is contrary to these terms and conditions or (iii) any reasonable suspicion of dishonesty on the part of a member in connection with the scheme.
2. All participants in the Creative Gardens In Bloom Card scheme must be resident in the UK and aged 18 years or over.
3. The In Bloom Card is not transferable, and can only be used by the person whose signature is on the card or any member of the main In Bloom Card holder's immediate family who is resident at the same address.
4. Members may be removed from the scheme at any time at the discretion of Creative Gardens.
5. Your In Bloom Card can only be used at Creative Gardens. Your In Bloom Card cannot be used as a credit card or a guarantee card.
6. The Creative Gardens In Bloom Card scheme is only for personal and consumer use. In Bloom Card Points and Vouchers cannot be transferred, sold or in any way traded.
7. Your In Bloom Card cannot be used for any transaction where the beneficiary is a business and/or the owners of a business.
8. In Bloom Cards remains the responsibility of the main In Bloom Card holder.
9. Members who do not use their In Bloom Club Card for 18 months may be removed from the scheme at the discretion of Creative Gardens.

### Points

9. To collect points for a transaction in-store, your In Bloom Card must be presented at the till point at any stage during a transaction.
10. Points will not be given for purchases made in Creative Gardens Cafes, or the purchase of Gift Vouchers (National HTA vouchers, or Creative Gardens vouchers). Services such as delivery or construction charges are also exempt from the scheme. Other products may also be excluded from the scheme at the discretion of Creative Gardens.
11. Points are awarded at different ratios for different departments. You must spend at least £1 in a department to qualify for points. The point ratios can be altered at the discretion of Creative Gardens. Creative Gardens shall be entitled at any time to cancel points awarded if the relevant products to which such award relates are returned, exchanged or refunded. When products are returned or refunded, points will be deducted. When products are exchanged, points will be amended according to the replacement item.
12. The current redemption value of points is one point equals one penny. Creative Gardens reserves the right to vary the rate at any time. Single points on Speciality Foods, Books and Pet-Foods are given at the rate of one point per £1 spent. When you buy Gardening Products, Seeds & Bulbs, Barbeques, Bird care, Clothing, Furniture and Giftware you will be awarded 2 Points per £1 Spent. When you buy any plant (including house plants and planted containers) you will be awarded 5 points per £1 spent. Creative Gardens reserves the right to change these rates at any time.

### Vouchers

16. Rewards, in the form of 'In-Bloom Vouchers', will be mailed with a Statement to the customers who have accumulated a combined total of at least 200 points by the end of each collecting period.
17. Collecting periods may vary, but vouchers are usually sent out 4 times per year.
18. The value of vouchers given by Creative Gardens will be based on the number of points that a member has collected from purchases made by the end of the last day of a collecting period.
19. Members who do not reach the minimum number of points needed to qualify for a reward voucher by the end of the collecting period will have their points total 'carried over' to the next collecting period.
20. Promotional coupons such as '10% off' etc cannot be used in conjunction with any other offer in store.

**Donaghadee Garden Centre T: 02891883603**

**Bushmills Garden Centre T: 02820 731287**

**[www.creativegardens.net](http://www.creativegardens.net)**